

Protection of personal rights

1 Basic principles

The protection of personal rights by Witschi Electronic Ltd extends to the acquisition and use of personal data, which may be recorded when someone makes contact with Witschi under certain circumstances, for example if our general website is visited, if Witschi products are ordered over the Internet or if our Support page is called up. With this document, we make it clear how we deal with your personal data, what types of data are mainly recorded, to whom we might pass on this data if need be and how we protect your personal data. Your personal rights are given top priority at Witschi, and we do everything in our power to protect these rights.

2 Reason for recording personal data

Witschi records your personal data in order to be able to offer you exemplary customer service and convenient access to our products and services. In addition, it also enables us to provide you with the optimal service offering. Over and above this, your personal data is used by us, as long as you allow us, to keep you up-to-date with the latest product announcements, software updates and other developments, which in our estimation could be of interest to you. If you are not interested in being kept informed by us, you can let us know at any time.

3 Type of data collected

There are a number of situations where your personal data can help us to be able to offer you better products and services. So, for example, you could be asked for your personal details if discussing a service problem on the telephone, if you download a software update from our website, register for a seminar, take part in an online survey, register a product or if you open a personal account on the Support page. If you get in contact with Witschi, you will only ever be asked for the information that is relevant to the particular situation. This could include, for example, your name, postal address, telephone number, e-mail address and your preferred contact method, equipment serial numbers or queries in connection with customer service or service problems.

4 Dissemination of data

Witschi takes the protection of your personal rights very seriously. Your contact information will neither be sold nor loaned to other suppliers.

However, it can occur that, for reasons of statutory regulations or legal processes, we are forced to make your personal data accessible.

5 Protection of personal data

Witschi takes preventive measures to protect your data from loss, theft, misuse or unauthorised access, dissemination, modification and destruction.

You can also help us yourself and contribute towards the protection of your personal data on the Internet by means of appropriate preventive measures. Change your password frequently. Use a combination of letters and figures for your password, and make sure you are always using a secure web browser.

6 Integrity of your data

Witschi has taken protective measures to guarantee that your personal data is always correct, complete and up-to-date for the intended applications. Needless to say, you have the right at all times to access the personal data you have provided and to modify it.

7 Questions relating to the protection of personal rights

If you have any questions or misgivings about Witschi's policy when it comes to the protection of personal data or data processing, please get in touch with us so that we can eliminate any uncertainties you may have. You can contact us by e-mail or telephone.

Witschi reserves the right to occasionally modify its policy relating to the protection of personal rights. If significant modifications are made to this policy, an appropriate announcement will be published on our website, together with an updated version of the policy.

Witschi Electronic Ltd, February 2010

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